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Lloyd Veterinary Medical Center

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Vet Pulse

From the Editor

It's been 10 months since I joined the Lloyd Veterinary Medical Center as its director of hospital operations. I've been truly amazed at the talent I work with on a daily basis.

As a teaching hospital, we balance the need to train veterinary students with our mission to provide the very best care for the patients that you refer to us.

This summer has been a busy time. In July we welcomed new interns and residents to the hospital. It's gratifying to see how enthusiastic these bright young veterinarians are about the opportunities awaiting them each day.

We also made a number of new hires in the Hixson-Lied Small Animal Hospital (see page 3). This is an important step in improving the medical care we offer.

Over the next few months, we plan to make other improvements, some of which have been suggested by you, our referring veterinarian. We need your help, though, to continue this process of continual improvement. Please let us know your feedback, both good and bad, about how the hospital is serving you, and your clients and their pets.



Dr. Tom Johnson

Director of Hospital Operations, LVMC

IMPORTANT INFORMATION FOR OUR REFERRING VETERINARIANS

Can You Hear Me Now?

BY Tracy Ann Raef



Referring practitioners have been asking whether the Lloyd Veterinary Medical Center can hear their concerns regarding specialist-to-referring veterinarian communications. Dr. Tom Johnson, director of hospital operations, wants referring veterinarians to know that he does hear them.

There are several points in the referral process where communications plays a critical role, but none quite as important as the transfer of information. For Dr. Johnson that means a seamless integration of specialty care with primary care. "We need to ensure that the specialist has communicated the clinical information to the primary care veterinarian, and more importantly, in a timely manner," Dr. Johnson said.

"We're trying to develop and implement a process where relevant information is communicated to the referring veterinarian so patient care is optimized," he adds. "Our referring veterinarians need to know the diagnosis, treatment plan, and follow-up care."

Recently Dr. Johnson implemented a process where each patient's medical record is reviewed within 24 hours after the patient has been discharged to make sure the referring veterinarian has been contacted. When the communication hasn't taken place, the clinician is reminded and contact is made. Each communication and its method are noted in the medical record.

"Delivery of patient-centered care means everyone must work together as a team within the medical center and between the medical center and the referral practice," Dr. Johnson said. "I'm always looking for ways to eliminate breakdowns in referral communications. And, I'm open to suggestions from referring veterinarians on ways to improve our process."

CONTACT

>> Referring veterinarians can reach Dr. Tom Johnson by phone **515 294-4900** or email tjjdvm@iastate.edu

New Clinical Offerings – Cardiology

With the recent arrival of our second board-certified cardiologist, Dr. Jessica Ward, the Iowa State University Cardiology Service is excited to offer minimally-invasive cardiac interventional procedures for small animal patients. These procedures allow correction of certain cardiac disorders by catheterizing

peripheral vessels (either percutaneously or through small incisions). Procedures currently offered include minimally-invasive occlusion of patent ductus arteriosus, balloon valvuloplasty for pulmonic stenosis, and transvenous pacemaker implantation for bradyarrhythmias.



>> Please call **515 294-4900** to learn more about cardiac interventional procedures or to refer a patient.

ISU Veterinarian Earns Certification in Equine Sports Medicine and Rehabilitation

BY Tracy Ann Raef



Dr. Scott McClure, equine veterinarian at Iowa State's Lloyd Veterinary Medical Center, recently earned board certification from the American College of Veterinary Sports Medicine and Rehabilitation (equine). He is also a board-certified veterinary surgeon (1995).

"We are delighted that Dr. McClure is dedicated to providing the highest standard of care to our equine patients," said Dr. Tom Johnson, director of hospital operations at the Lloyd Veterinary Medical Center. "Dr. McClure is like many of our clinical faculty who continually strive to advance their training to better serve our patients."

Dr. McClure received his veterinary degree from Iowa State in 1990. After a one-year internship at Texas A&M, Dr. McClure continued on at Texas A&M University where he completed a three-year equine surgery residency program (1994) and a PhD (1996).

He has authored numerous scientific papers on a variety of equine topics including lameness, a primary research focus of his. Dr. McClure is a frequent speaker at national and international conferences. Prior to joining the clinical faculty at Iowa State University's College of Veterinary Medicine, Dr. McClure was an assistant professor at Purdue University and spent time in private practice in Oklahoma.



Introducing LVMC's First-Year Residents



Dr. Jennie Haan, *Anesthesia*

Colorado State University, DVM, 2012

- Private practice & internship in anesthesia/pain management at LSU



Dr. Kayode Garraway,

Small Animal Internal Medicine

St. George's University, DVM

- Small animal internship in internal medicine at University of Tennessee
- Small animal specialty internship (internal medicine) at Gulf Coast Veterinary Specialists in Houston, Texas



Dr. Jennifer Moczarnik, *Dermatology*

University of Illinois at Urbana-Champaign, DVM, 2013

- Internship in emergency/medicine/surgery in private practice, Chicago suburbs
- Internship in dermatology at Iowa State



Dr. Jaron Naiman, *Small Animal Surgery*

University of California Davis, DVM

- Small animal rotation internship at Animal Specialty Group in Los Angeles



Dr. Rachel Strauss, *Ophthalmology*

University of Pennsylvania, DVM

- Rotating internship at The Animal Medical Center in New York City
- Ophthalmology internship at Long Island Veterinary Specialists



Dr. David Suarez-Fuentes, *Equine Surgery*

Ross University, DVM

- Equine rotating internship at Mid-Atlantic Equine Medical Center in New Jersey
- Equine sports medicine and surgery internship at University of Florida



Dr. Eric van Eerde, *Radiology*

University of Florida, DVM, 2012

- General private practice in a small animal hospital in Gainesville



New Clinicians at the Lloyd Veterinary Medical Center

BY Tracy Ann Raef

This summer and fall at the LVMC have been busy with the addition of several new faculty members.



Cardiology

Dr. Jessica Ward is a board-certified cardiologist who earned her DVM from North Carolina State University. She completed a rotating internship in small animal medicine and surgery at The Ohio State University and her residency in cardiology from NCSU. She came to the LVMC in mid-September.

Internal Medicine

Dr. Chad Johannes is a graduate of Kansas State University, and a Diplomate of the American College of Veterinary Internal Medicine (Internal Medicine & Oncology). He has worked in private specialty practices, as well as on faculty at KSU and Mississippi State University. He was also on the Pfizer Animal Health veterinary team and product manager during the launch of the first cancer drug for dogs. Most recently, he was medical director at Aratana Therapeutics in Kansas City.



Dr. Jean-Sebastien Palerme is a board-certified veterinary internist. Previously he was an internal medicine clinical veterinarian at North Carolina State University where he also did his residency training. He also was a private practitioner in Toronto, Canada, prior to pursuing specialty training. He earned his DVM from the University of Montreal, and has an MS in immunology from McGill University (Canada).

Dr. Laura Van Vertloo is a board-certified veterinary internist. She completed her residency and internship training at Purdue University, after earning a DVM from Iowa State University. Prior to coming back to ISU, she was a visiting clinical assistant professor in small animal internal medicine at Purdue.



Primary Care

Dr. Joyce Carnevale came to Iowa State in August. Previously she practiced at the TotalBond Veterinary Hospital in Gastonia, North Carolina. She earned her DVM from Cornell University, and an MS in animal nutrition from Colorado State University. She is a Diplomate, American Board of Veterinary Practitioners (canine/feline). Dr. Carnevale is also a certified veterinary acupuncturist. Her special interests include animal behavior and integrative medicine.



Dentistry and Oral Surgery Service

BY Dave Gieseke

Dr. Brenda L. Mulherin, clinician in the Lloyd Veterinary Medical Center, has completed the training requirements of the American Veterinary Dental College and has successfully passed the examination to earn the credentials, Diplomate of the American Veterinary Dental College. She is the only board-certified veterinary dental specialist in the state.

Dr. Mulherin's interests include feline tooth resorptions, endodontic therapies and periodontal disease.

The Lloyd Veterinary Medical Center's Dentistry and Oral Surgery Service offers appointments for new clients on Wednesdays and select Mondays, while recheck appointments are scheduled for Wednesdays, Fridays and select Mondays. Scheduled surgeries are performed on Tuesdays and Thursdays.

More than 85 percent of dogs and cats over the age of three suffer some sort of dental or gum disease. The Dentistry and Oral Surgery Service provides routine preventive dental care including a thorough oral examination, dental cleaning and oral surgery. The state-of-the-art dentistry and oral surgery operatory can provide treatment for broken or fractured teeth, periodontal disease, root canal therapy, restorative procedures, non-invasive jaw fracture repair and oncologic surgery of the oral cavity.

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Lloyd Veterinary Medical Center

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CONNECT WITH US

Hixson-Lied Small Animal Hospital
515 294-4900

Equine & Food Animal Hospital
515 294-1500

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Electronic Medical Records

BY **Dave Gieseke**

Veterinarians who have referred patients to the Lloyd Veterinary Medical Center at Iowa State University can easily access those patients' medical records.

Electronic medical records are available for referred patients, but first the referring veterinarian must be registered with an account in the Cyclone Veterinary Information System (CVIS). Veterinarians who are not registered may visit <http://rdvm.cvm.iastate.edu> to obtain a username and password.

The electronic medical records at the Lloyd Veterinary Medical Center include finalized case summaries, discharge instruction, lab work and various reports including surgery, anesthesia, specialty area consultations, radiology, dermatology exams, ophthalmology exams, radiology images and rehabilitation information.

The electronic medical records are available to the referring veterinarian for patients referred by that veterinarian.



Paper copies are also available and can be obtained by submitting a request via telephone (515 294-2425), FAX (515 294-3083), or mail: Veterinary Clinical Sciences, ISU VMC Medical Records, 1710 Vet Med, 1600 S. 16th Street, Ames, IA 50011.

>> For additional information please
contact **Liz Mills** at 515 294-5034.

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